

Glenwillow

Mark A. Cegelka Office of Mayor

Newsletter

Contact Information Mayor & Council

Mark A. Cegelka-Mayor (C) 440-759-4019 mcegelka@glenwillow-oh.gov

Jeffrey L. Adie-Council Ward 1 (H) 440-786-1629 jadie@glenwillow-oh.gov

Barbara J. DiBacco-Council Ward 2 (H) 440-232-6757 bdibacco@glenwillow-oh.gov

Donald E. Banas-Council Ward 3 (H) 440-232-4011 dbanas@glenwillow-oh.gov

Gurvis L. Smith-Council Ward 3 (C) 216-214-3117 gsmith@glenwillow-oh.gov

Anthony DeCarlo-Council Ward 2 (C) 216-536-6309 adecarlo@glenwillow-oh.gov

Larry E. Sylver-Council Ward 1 (C) 216-536-4507 lsylver@glenwillow-oh.gov

Lori Kovach-Clerk of Council (W) 440-232-8788 lpepera@glenwillow-oh.gov

Honoring the Past -Welcoming the Future Dear Residents,

Happy Spring! Here's to warmer weather and sunny days! With the long winter behind us and the fresh start of a new year, the Village is buzzing with activities and happenings. We are excited to keep the momentum going when it comes to programs and events that we can offer you. This Special Edition of the newsletter is to provide you with details of the free services we offer and hope you take advantage of them. In this edition, you will find information on the following:



Mayor Mark A. Cegelka

- Free Mulch Program in May
- Community Gardens
- Curbside branch Chipping Service starting in May.
- Community Garage Sale August 7th
- Household Hazardous Waste Collection Day August 7th
- Free Document Shredding-August 7th
- Discount mulch program for Glenwillow residents through Savarino Brothers in Oakwood Village

Please take a moment to review these programs and more inside this newsletter. I am proud and remain committed to working with my dedicated staff, Council, and residents to maintain and enhance the programs and services we offer, as we are continually working on a plan to improve and expand on what we currently have in place and welcome your ideas and perspectives. For additional information or questions, please contact me or my office at 216-232-8788.

Sincerely,

Mark A. Cegelka, Mayor

HOUSE WATCH

If you are planning a vacation or will be gone from your residence for a while, the Glenwillow Police will check on your home in your absence. For this service, please come to the Police Department and fill out a security form.



COMMUNITY GARDENS

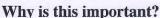
The Village has developed a Community Garden for residents who would like to plant a vegetable garden over the spring and summer. The Service Department will see that each plot of land is tilled initially and then each participating resident will be responsible for planting, watering, weeding and harvesting the crops. The Village will supply a water source near the garden area. The garden area is located at 28875 Pettibone Road.

If you would like to reserve a plot or are interested in more information about participating in the Community Gardens, please call Lori at Village Hall at 440-232-8788 or email lpepera@glenwillow-oh.gov



THE VILLAGE OF GLENWILLOW IS OFFERING A SECURE SHREDDING SOLUTION TO ALL RESIDENTS

On Saturday August 7th the Village will provide an on-site secure shredding vehicle. This will provide residents the opportunity to bring material that is personal and confidential to the site to have it shredded while they watch.



To provide a way to avoid identity theft. A breach of someone's identity can have a great impact on personal wealth along with the added cost to re-establish one's identity & credit issues that arise.

When:

Saturday August 7, 2020

Time:

9:00 AM until 1:00 PM

Where:

Shredding will be in the Village Hall parking lot. Signs will be posted.

This service is **FREE** to all residents.

THIS IS IN CONJUNCTION WITH THE HOUSEHOLD HAZARDOUS WASTE COLLECTION DAY AND COMMUNITY GARAGE SALE!

For more information please contact Lori Pepera at 440-232-8788 or email lpepera@glenwillow-oh.gov

NO SOLICITATION

The best way to keep solicitors and unwanted guests from knocking on your door is to display "No Soliciting" signs provided by NOPEC. By posting a sign, you are exercising your right to refuse uninvited visitors. Village code section 741.04 prohibits solicitation of any residence with a "No Soliciting" sign posted. The Village is currently partnered with NOPEC to participate in a No Solicitation program. You do not have to be NOPEC customer to participate in this program. To sign Up go to www.blocktheknock.com. NOPEC will only use your information to manage the Do Not Knock Registry. If you have any questions or need help signing up, please call Village Hall at 440-232-8788.

HOUSEHOLD HAZARDOUS WASTE COLLECTION DAY SATURDAY AUGUST 7TH 9:00 AM TO 1:00 PM

The Village will be holding a Household Hazardous Waste Collection Day on Saturday, August 7th. This event is an opportunity to dispose of household materials that are not to be disposed of with your regular rubbish collection. Below is a list of materials that will be accepted and not accepted at this collection. Please bring all items you would like disposed of to 29555 Pettibone Road between 9:00 AM to 1:00 PM.

For more information please contact:

Service Director Sam Scaffide at 440-232-8788 Ext. 116 or email sscaffide@glenwillow-oh.gov or Daryl Schultz at 440-232-8788- Ext 119 or email dschultz@glenwillow-oh.gov

* If you are a Senior Citizen and need help in disposing of your Hazardous Waste, please contact the Service Department

Household materials accepted

- Oil or solvent-based paint, sealers, primers, or coatings (aerosols or liquids)
- Varnishes, polyurethanes, shellacs
- Paint thinner, mineral spirits, turpentine
- Pesticides, herbicides, fungicides
- · Caustic household cleaners
- Pool chemicals
- · Automotive fluids, motor oil, car batteries
- Adhesives, roof tar, driveway sealer
- Kerosene, gasoline, lighter fluid

Materials NOT accepted at this collection

- Latex paint
- Explosives, gun powder, ammunition, flares
- Medical waste, pharmaceuticals, medicine, sharps
- Radioactive waste (i.e. smoke detectors)
- · Appliances, electronics
- · Fluorescent bulbs
- · Business or commercial waste

(To dispose of these materials please contact the Cuyahoga County Solid Waste District at 216-443-3749) For more information visit the website at: www.cuyahogaswd.org or www.cuyahogarecycles.org

SAVE THE DATE! SATURDAY AUGUST 7TH 9AM UNTIL 2PM COMMUNITY GARAGE SALE



The Village will be hosting a Village Wide Community Garage in coordination with Oakwood Village

All households are welcome and encouraged to participate.

If you have things to sell, join us in the Glenwillow/Oakwood Community Garage Sale. You may set up your display at your own home. Ads will be placed in the local papers and maps will be drawn up showing all the homes who are participating. Maps can be picked up at Village Hall, 29555 Pettibone Road, during the time of the sale, to anyone who would like to locate participants and do some shopping.

If you would like more information or want to participate, contact Lori at Village Hall by August 2nd so your address can be placed on the list and added to the map.

440-232-8788 or email lpepera@glenwillow-oh.gov

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DISCOUNT PROGRAMS

Cleveland Water offers two discount programs to assist income-eligible customers with the cost of their water bill. Both programs provide residents who qualify with the option to receive discounted rates concerning their water bill.



The Homestead Discount

The Homestead Discount Program offers a lower fixed charge and consumption rate. To qualify for the Homestead Discount Program, customers must meet the following criteria:

- Must be 65 years or older, or totally and permanently disabled;
- · Must own and live at the property; and
- Must have current income at or below the current income guidelines.

Enrollment

- To enroll in the Homestead Discount Program, customers must complete and submit an application. Enrollment is valid for 3 years for new and current enrollees, after which a renewal application is required. To download an application go to www.clevelandwater.com or you can pick an application up at Village Hall.
- · Reminders will be sent to customers when renewal is required.

Water Affordability Program

- The Water Affordability Program offers a 40% discount on all standard water charges. This includes both the monthly fixed charge and the consumption charge. To qualify for the program, a customer must own and live at the applying service address and have a total household income at or below the current income guidelines.
- For questions or to apply for the program, please call 216-774-2349.

Information on how to qualify for these programs and others are available on the Cleveland Water website at:

www.clevelandwater.com/customer-service/water-rates/discount-programs



When we set our clocks ahead an hour in Spring and back an hour in fall, we should also change the batteries in our smoke detectors and other safety equipment.

- 1. Remove the smoke alarm from the wall or ceiling.
- 2. Look at the back of the alarm for the date of manufacture.
- 3. Smoke alarms should be replaced 10 years from the date of manufacture and batteries changed when the time changes.
- 4. Put the alarm back on the ceiling or wall if it is less than 10 years old.

Village of Glenwillow residents can obtain a free smoke detector from Village Hall Monday –Friday 8:30 a.m. to 4:30 p.m. For more information call Lori at 440-232-8788 or email lpepera@glenwillow-oh.gov

For more information about smoke alarms, visit: usfa.fema.gov



SENIOR TRANSPORTATION SERVICES

The Senior Transportation Program with Oakwood Village shall include transportation services from Oakwood to the seniors in Glenwillow for medical appointments, shopping, personal business, recreation, nutrition, religious events and any other social events.



Who can use the Oakwood Village Van?

Seniors 60 years or older and physically challenged residents who live in the Village of Glenwillow.

How do you reserve your ride for medical appointments?

Reservations for medical appointments should be made at least ONE WEEK IN ADVANCE between 9:00 a.m. and 5:00 p.m., Monday through Friday by calling 232-9988. If you are scheduled to have a procedure requiring the use of anesthesia, please make other arrangements. The van is not equipped and drivers are not trained to handle emergencies that may arise during transport. Please note that the van is not available on Wednesday afternoons.

Suggested appointment times are 9:00 a.m. through 2:00 p.m. Return trips are not available after 4:00 p.m. In this situation, please make other arrangements for return transportation.

The following information is required to reserve a ride:

- Name, address and telephone number
- Date and time of appointment
- Destination address
- Physician's name and phone no.

How do you reserve your ride for other appointments?

Reservations for banking, prescription pick-ups, grocery shopping, social service agencies, library, beauty shops, cinema, etc., should be made 24 HOURS IN ADVANCE by calling 440-232-9988. Please note that the van is not available on Wednesday afternoons.

Suggested times are 9:00 a.m. through 2:00 p.m. Return trips are not available after 4:00 p.m. In this situation, please make other arrangements.

How do you cancel your trip?

Please let us know within 24 hours if you must cancel a scheduled appointment.

Van Fare: There will be a charge of \$1.00 per ride (round trip).

If you have any questions, before or after the transition occurs, please contact Lori at Village Hall at 440-232-8788 or email lpepera@glenwillow-oh.gov

LIFELINE SYSTEMS

The Village has a contract with Lifeline Systems for 15 monthly services for our senior citizen residents. This service allows for residents to call for assistance with the push of a button worn around your neck or as a bracelet. If you or a neighbor can benefit from this service, please call Lori at Village Hall at 440-232-8788.

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RESIDENTIAL KNOX BOX PROGRAM

The Residential Knox Box program entails the provision of a metal box that is secured with a key lock. The Oakwood Village Fire Department maintains the only key to the Knox Box which opens the secure box. The Knox Box is positioned on the entrance door of the home that is intended for normal access. The key for this entrance door is stored inside the locked Knox Box. A sticker to identify the presence of the Knox Box is placed on doors and/or windows of the home to notify emergency responders that a Knox Box is in use.

Eligibility to Participate in the Knox Box Program

- · Resident of Glenwillow
- · Permanent or temporary medical disability
- · Spend all or a substantial majority of day alone at home
- · Agree to participate in program
- · Sign application and release form
- Participation of eligible residents is at no charge

Non-eligible residents may obtain a Knox Box by paying a \$150.00 refundable deposit to the Oakwood Village Fire Department.

Applications for participation in the Residential Knox Box Program may be obtained from Glenwillow Village Hall or online at www.glenwillow-oh.gov. For more information please call Lori at Village Hall at 440-232-8788.

FREE CURBSIDE BRANCH CHIPPING THE THIRD MONDAY OF EVERY MONTH STARTING IN MAY

The Village of Glenwillow will be offering free curbside branch chipping collection to the residents of Glenwillow the third Monday of every month from May through October.

Please have your tree trimmings set out no later than 8:00AM on the scheduled Monday mornings.

PLEASE NOTE THE REQUIREMENTS FOR THE CHIPPER:

No Stumps - No Roots - No Foreign Matter

Nothing larger than 7 inches in diameter

Cut "Y" shaped branches in two

No Firewood – No logs less than 4 feet long

Separate small from large branches

Face "Cut End" of branches towards the road

For more information please contact Service Director Sam Scaffide: Or Daryl Schultz:

Phone: 440-232-8788 Ext. 116 Phone: 440-232-8788 Ext. 119

E-mail: sscaffide@glenwillow-oh.gov E-mail: dschultz@glenwillow-oh.gov



TRAIN TO BE A MASTER RAIN GARDENER!



Learn to design and install your own rain garden and become the rain garden expert in your neighborhood. Graduates will receive a Master Rain Gardener t-shirt, a yard sign, and a certificate of completion.

Online Courses: \$50

Recorded class webinars can be watched at your convenience with live Q&A sessions every week.

April 26 – May 21

Register: cuyahogaswcd.org/programs/master-rain-gardener-class

August 23 - October 1

Register: cuyahogaswcd.org/programs/master-rain-gardener-class

In-Person Course: \$75

Five in-person classes July 21 - August 25

Wednesdays, 10 a.m. - 2 p.m.

Holden Arboretum

Register: crwp.org/master-rain-gardener

Courses are open to residents of Northeast Ohio.

CRWP also offers a professional certification for professional landscapers and contractors.

For questions, contact:

Laura Bonnell (CRWP) at lbonnell@crwp.org or (440) 975-3870 ext. 1002 Elizabeth Hiser (Cuyahoga SWCD) at ehiser@cuyahogaswcd.org or (216) 524-6580 ext. 1002



There is **NO PARKING** on any residential street here in the Village. If you are having work done on your home, having a party, special event or visitors, *please contact the Police Department for parking permission*. When permission is granted, be sure to park on the side of the street opposite from the fire hydrants. Parking on both sides of the street is prohibited.

REMINDER.... there is no parking

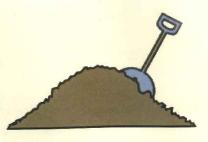
- On the sidewalk, curb or lawn area
- In front of a private driveway
- Within ten (10) feet of a fire hydrant
- Within thirty (30) feet of a stop sign
- Within one (1) foot of another parked vehicle

Officers routinely patrol our residential streets. During patrols, officers closely monitor the streets for parking violations. Officers will enforce our Village parking ordinances by issuing a written warning to first time offenders, and citations to repeat offenders.

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FREE MULCH PROGRAM

Once again Republic Services, the Village's waste hauler will be generously donating free mulch for residents' yards this spring. The mulch will be available in May. Each resident will receive up to 1½ yards of mulch to spread in landscaped areas of their yard.



To reserve your mulch please call Lori at: 440-232-8788 or email lpepera@glenwillow-oh.gov

RESIDENTIAL MULCH PROGRAM

THIS IS IN ADDITION TO THE FREE MUCLH PROGRAM OFFERED TO VILLAGE RESIDENTS

We have negotiated a discounted rate with Savarino Brothers in Oakwood Village for the Village of Glenwillow residents. When calling to order and pay for mulch be sure to let them know you are a resident of Glenwillow to receive the discount. *FREE DELIVERY ON FRIDAYS ONLY* by the Glenwillow Service Department. The Service Department will check with Savarino's weekly for all **Friday** deliveries. Savarino's will offer \$10.00 off their normal delivery fee any other day of the week to Glenwillow residents.

Savarino Brothers Garden Center 24670 Broadway Ave, Oakwood Village, OH 44146 440-439-5358

GLENWILLOW RESIDENT PRICE

BLACK MULCH	\$30.00
CHOCOLATE MULCH	\$30.00
RED MULCH	\$31.00
HARDWOOD MULCH	\$24.00
SWEET PEET	\$40.00

USE OF VILLAGE TRUCK

Spring cleaning the attic, garage or shed? Or maybe you are decluttering your basement. The Village truck is available to the residents of Glenwillow from April 1st until October 31st each year free of charge for the collection of trash. The Service Department will arrange a time and place to drop the truck off on your property and a time to pick up. The use of the truck is limited to the collection of trash only. Items that cannot be loaded on the truck are: grass clippings, tree trunk/roots, bags of leaves, aerosol cans, paint and paint cans. This truck is not allowed for construction debris, which is the responsibility of a contractor.

To request the truck, please call the Service Director, Sam Scaffide, at 440-232-8788- Ext. 116 or email sscaffide@glenwillow-oh.gov.

DISPOSE OF UNNEEDED MEDICATIONS

In addition to keeping these substances out of our water supply, safe disposal of unneeded medication helps to keep drugs out of the hands of people who might abuse them.

The Village has a secure permanent drop box where prescriptions and over-the-counter medications can be placed for safe disposal.

The box is located inside the lobby at Village Hall 29555 Pettibone Road Village Hall is open Monday –Friday 8:30 a.m. to 4:30 p.m.

For any questions or to make arrangements for drop offs after hours please contact Lori at 440-232-8788





RECYCLING REMINDERS

Recycling contamination is a major problem. Contamination happens when well-intended recyclers mistakenly put the wrong items into their recycling. It can wreak havoc on the recycling process throughout the world.

The best way to avoid recycling contamination in your curbside recycling is to recycle only these five core items:

- <u>CANS</u>: Empty and rinse.
- <u>CARTONS</u>: Empty and rinse. Replace the cap -- it's too small to be recycled by itself!
- GLASS BOTTLES & JARS: Empty and rinse.
- PAPER & BOXES: Flatten cardboard items, like cereal boxes, to save space.
- PLASTIC BOTTLES & JUGS: Empty and rinse. Replace the cap.

Place these items loose – not bagged – in your recycling bin. All items should be empty, clean and dry. Plastic bottles and jugs include items with an opening or neck that is narrower than the body.

To learn more about recycling best practices or other disposal options visit www.cuyahogarecycles.org or call 216-443-3749.



Cuyahoga County's ReadyNotify emergency notification system is in the final stages of transitioning to a new vendor platform, called CodeRED. ReadyNotify is Cuyahoga County's emergency notification system. The system is used by the County and any participating communities to send messages concerning emergencies, weather events, and community news. As part of this transition, citizens currently subscribed to ReadyNotify are encouraged to re-register in the upgraded system by visiting readynotify.us or downloading the CodeRED Mobile Alert App, available at the iTunes Store or GooglePlay.

What Type of Notifications Will I receive?

You can expect to receive notifications about:

- Emergency Events
- Cuyahoga County Government News
- Cuyahoga County Building Closures
- Water Boil Alerts
- Safety Messages
- Other Information

The Village may also activate CodeRED to send GENERAL notifications to registered subscribers to communicate non-life-threatening safety matters, such as planned road closures, water main repairs, water and power service interruptions, etc. By selecting the box for GENERAL alerts, you can also receive these types of notifications.

There is no charge to register for or use of CodeRED and your personal information will be kept confidential. Registering for CodeRED is quick and easy:

Sign up for CodeRED online at www.glenwillow-oh.gov

Things to Know About CodeRED

- CodeRED delivers notifications by phone, email, text, and/or mobile alerts
- CodeRED is compatible with TDD/TTY devices for those with hearing impairments
- Individuals and businesses may add as many phone numbers, email and texts numbers as they choose

CodeRED Mobile Alert App

Residents and visitors can now receive enhanced public safety alerts no matter where you are located via the CodeRED Mobile Alert app, a free public safety app for both Android and iPhone users. The CodeRED Mobile Alert app delivers community and emergency alerts to individuals targeted within an impacted geographical area. The app enables you to receive timely notifications when you are on the road, away from home.

If you are currently a CodeRED subscriber that has already registered your mobile phone to get notifications, you will continue to receive calls. However, if you download the app, you will also be able to get alerts to your smartphone anywhere in the country, including Hawaii, Puerto Rico, and Alaska.

To download the free CodeRED Mobile Alert app, visit the Google Play or iTunes store.

For more information about the CodeRED service, contact: Lori Pepera at 440-232-8788



DEALING WITH ROBOCALLS

The Cuyahoga County Department of Consumer Affairs and the Scam Squad have received numerous reports of robocalls of all types. Some residents are reporting repeated, abusive calls – for example, 15 to 20 calls a day, just minutes apart. Follow these tips to ease your frustration with these pesky calls:



- Do not pick up calls from unknown numbers. Let calls from unknown numbers go to voicemail so you can screen them. Answering a robocall or scam call just gets you more unwanted calls.
- If you pick up by mistake, hang up. Don't ask robocallers to stop calling or interact with them at all. Interacting or following prompts to talk to somone only confirms your number is working and that they have reached a live person. This can lead to more scam calls.
- Be wary of calls from numbers that resemble yours. Robocallers may try to trick you into picking up by using "spoofed numbers" that fake your area code/exchange or duplicate your phone number. Resist the urge to answer the calls out of curiosity.
- DO NOT automatically call back numbers that called you. If the unknown caller did not leave a
 message, treat it like a scam call.
- Don't be scared into paying or sharing personal info. Many robocalls are designed to scare you into thinking you are under investigation, owe money to the IRS or another government agency, or have run afoul of the courts. No legitimate agency will tell you of an impending arrest or court action by phone. Treat all unexpected calls seeking personal information or money as suspicious.
- If calls are persistent: Opt for peace and quiet and turn the ringer on your phone off for a day or two (just leave yourself a reminder to turn it back on.) Abusive repeat calls tend to subside after a couple days.
- Report robocalls. File a complaint with the Scam Squad 216-443-SCAM (7226).

FALL LEAF COLLECTION

Reminder of the weekly leaf collection service the Village offers that begins in October and continues through November weather permitting.

Residents are asked to follow a few simple guidelines to help keep this service cost-effective and efficient for all:

- Leaves must be out no later than 7:30 AM on Mondays, in order to guarantee collection in that round.
- Leaves should be placed on the tree lawn in neatly stacked piles. (grass area within 10 feet of the pavement edge)
- Where a ditch exists along the pavement edge, leaves should be placed **ON THE STREET SIDE** of the ditch rather than behind or in the ditch.
- Piles **must** be free of stumps, branches, grass clippings and other yard waste such as, briars, vines, and anything with thorns to be collected.

The Service Department will pick up only those materials that conform to the above guidelines.

29555 Pettibone Road Glenwillow, Oh 44139 440.232.8788 Fax 440.735.9298 www.glenwillow-oh.gov



FUTURE MEETING DATES:

Village Council Meetings
All meetings start at 7:00 pm
April 7th • May 5th
June 2nd • July 7th • August 4th

Planning Commission
Starts at 5:30 pm &
Architectural Review Board
Starts at 6:00 pm
April 21st • May 19th • June 16th

April 21st • May 19th • June 16th July 21st • August 18th

All meetings are open to the public.

Check our Website for an agenda of each meeting at www.glenwillow-oh.gov

Contact Information - Mayor and Administrative Staff (W) 440-232-8788 x 102 Mark A. Cegelka - Mayor (Direct) 440-232-8737 mcegelka@glenwillow-oh.gov John M. Veres - Finance Director (W) 440-232-8788 jveres24@yahoo.com Mark B. Marong - Law Director (W) 216-621-6570 x 109 mmarong@mhglegal.com Michael E. Henry - Village Engineer (W) 440-439-1999 x 814 henry@cvelimited.com Gregory Curtin - Chief of Police (W) 440-232-8788 x 107 gcurtin@glenwillow-oh.gov Bob Rodic - Building Official (W) 440-232-4380 x 120 brodic@glenwillow-oh.gov Jeremy Rowan - Economic Development Director eddirector@glenwillow-oh.gov (W) 440-232-8788 Sam Scaffide - Service Director (W) 440-232-8788 x 116 sscaffide@glenwillow-oh.gov

REGULAR BUSINESS HOURS, call the Glenwillow Police

AFTER HOURS, for emergencies only, call the Solon Police

A&S Animal Control

Department 440-232-8787 | 9am-4pm

Department non-emergency at 440-349-1234